

Walt Disney Studios Home Entertainment
Blu-ray and DVD Disc Replacement Form

Thank you for your interest in our disc replacement program. In order to replace your DVD or Blu-ray™ Disc, we will need your contact information and the following items:

- 1) Disc(s) to Be Replaced**
- 2) Check or Money Order for \$6.95 per DVD disc or \$8.95 per BD disc (payable to WDSHE)**
- 3) This completed form**

Please print all information. Please remember to include all items. Incomplete submissions will not be honored.

Full Name: _____

Street Address: _____

City, State & Zip Code: _____

Daytime Phone Number: _____

E-mail Address: _____

Case Reference # (if provided): _____

Product Title: _____

Thank you for completing this form. Please send this form along with the disc(s) to be replaced and a check or money order for \$6.95 (DVD) or \$8.95 (BD) per disc to:

WDSHE
Attn: Disc Replacement Program
P.O. Box 280
Fort Erie, ON L2A 0A6

Terms and Conditions for the Blu-ray and DVD Disc Replacement Program

- Walt Disney Studios Home Entertainment (WDSHE) will only replace DVD or Blu-ray™ Discs (“Product”) purchased new from an authorized seller for private use. Product purchased from unauthorized third-party sellers, or purchased for use by schools, libraries and/or rental stores will not be replaced. Product that has not been manufactured or released by WDSHE will not be replaced.
- Limit: One replacement per title per calendar year.
- WDSHE will replace submitted Product with equal product. If inventory of your Product is depleted, a similar version of the same title will be sent.
- All submissions and Product are subject to review. Product that does not meet the program’s requirements will be returned to you, along with your check or money order, and no replacement product will be sent.
- If an incomplete submission is received, you will be notified and given an opportunity to submit any missing items. If these items are not received in a timely manner, we will return the incomplete submission to you.
- WDSHE is not responsible for Product lost or stolen en route to our office. Requesting delivery confirmation from your post office is strongly recommended.
- Please allow 4-6 weeks for our office to receive and process your submission.